

Education Health and Care Plan Survey 2016

The main purpose of this survey is to look at your experience of developing the Education Health and Care Plan, known in Wiltshire as a My Plan. We would like to hear what you thought of the plan how it might be improved. Please take just a few minutes to answer the following questions.

Q1 What is your 8 digit number as outlined in the email we sent you? Please fill this out as otherwise you will not be able to submit your answers at the end of the survey.

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General Information

Q2 How old is your child?

0 Under 4

13 4-11

2 12-16

0 17+

Q3 Does your child have an SEND lead worker

15 Yes

0 No

0 Don't Know

Q4 Who else was involved in developing the My Plan/ Education Health and Care Plan? (please tick all that apply)

11 Class teacher

15 SENCO (Special education needs co-ordinator)

14 Education specialist (e.g. education psychologist)

9 Health Specialist (e.g. nurse, occupation therapist)

2 Social worker

1 Planning co-ordinator

1 Voluntary organisation

5 Teaching assistant, personal assistant or support worker

8 Family members

3 Other (please describe)

Please say 3

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Q5 As part of developing your My Plan/Education Health Care Plan have you been made aware of any of the following?

	Yes	No
Wiltshire Parent Carer Council	7	6
The Local Offer	8	5
SEN direct payments	3	10
Personal Health Budgets	3	10
Dispute resolution and mediation	5	8
Short breaks scheme	2	10
Wiltshire Independent Support and Advice	8	5

Participation in decisions

Q6 When participating in the completion of the My Plan/Education Health Care Plan how often did the following happen?

	Always	Mostly	Sometimes	Rarely	Never	Don't know
Feeling like an equal partner in the plan	11	4	0	0	0	0
Feeling informed about how to influence the plan	9	4	2	0	0	0
Feeling supported and respected as a parent/carer	12	2	1	0	0	0

Q7 How would you rate the support you got when drawing up the My Plan/Education Health Care Plan?

	Very good	Good	Neither good nor poor	Poor	Very poor
Overall support you received	8	6	1	0	0

Q8 Is the My Plan/Education Health Care Plan clear and easy to understand? (please tick the statement closest to your views only)

- 4 Yes it is entirely clear and easy to understand
- 9 Yes it is mostly clear and easy to understand
- 2 No it is a little unclear in places and a little difficult to understand
- 0 No it is very unclear and very difficult to understand

Identifying needs

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Q9 When identifying your child's needs how often did the following happen?

	Always	Mostly	Sometimes	Rarely	Never	Don't know
My child's Education needs were clearly identified	12	2	1	0	0	0
My child's Health and Social Care needs were clearly identified	12	1	2	0	0	0
My child's aspirations for the future were clearly identified	11	3	1	0	0	0
The outcomes in the plan contributed to a co-ordinated approach for my child	11	2	1	0	0	1

Q10 How well are your child's needs identified in the My Plan/Education Health Care Plan?

	Very well	Well	Neither well nor poorly	Poorly	Very poorly
My child's needs overall	10	5	0	0	0

The Plan itself

Q11 Are the following areas in the My Plan/Education Health Care Plan meaningful for your child?

	Always	Mostly	Sometimes	Rarely	Never	Don't know
The outcomes and goals	9	5	0	0	0	1
Everyone knows what they need to know	8	5	1	0	0	1

Q12 Was the My Plan/Education Health Plan drawn up in a timely manner?

12 Yes
3 No

Q13 Do you agree or disagree that the My Plan/Education and Health Care Plan will help in your child's future?

	Strongly agree	Slightly agree	Neither agree nor disagree	Slightly disagree	Strongly disagree	Don't know
I feel confident the planned support will make a real difference to my child's future	11	4	0	0	0	0
The school or setting are able to use the plan to include my child in school life	12	2	0	1	0	0
The plan helps my child outside of school	4	6	3	1	0	1

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Q14 14.How good would you say the My Plan/Education Health Care Plan is for your child?

	Very good	Good	Neither good nor poor	Poor	Very poor
The quality of the plan	8	4	2	0	0
The provision that is put in place for your child	7	4	3	0	0

Supporting preparation for adulthood

Q15 How often do you feel the My Plan/Education Health Care Plan will help your child in the following?

	Always	Mostly	Sometimes	Rarely	Never	Don't know
I feel the plan will help my child prepare for adulthood	7	6	1	0	0	1

Q16 Does your child have a personal budget or direct payment for their My Plan/Education Health Care Plan?

- 8 Don't know
- 6 No
- 1 Yes

Q17 If yes was there anything you would have liked to have used your personal budget on but couldn't?

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Finally

Q18 Lastly thinking of your experiences of the My Plan/Education Health Care Plan what worked well and what didn't work well for you?

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Thank you for taking part in this survey. If you need any further information about the survey you can contact Jackie Bedford on

Tel:01225 757959

Email: jackie.bedford@wiltshire.gov.uk

Results will be treated in confidence and will not be open to the public or third parties not connected to the Council.